

Nationals HQ Volunteer

Position Description

UniSport Australia is seeking HQ Volunteers to be part of 2023 UniSport Nationals taking place in the Gold Coast from 23-29 September 2023. The HQ Volunteers are vital to the pre-event preparation phase of Nationals, will support the set up and administration processes of Nationals HQ and support the administration processes throughout the event. They will work closely with the Nationals staff team to ensure the event is prepared and ready for the arrival of the teams and participants and that all administrative functions are complete throughout the event.

Your key tasks and responsibilities will involve:

Pre-event

- Supporting the set up and bump in of Nationals HQ
- Support the registrations manager with accreditation checking and packing processes
- Support the accreditation collection process (where required)
- Carry out medal packing process (per sport/per competition)
- Pre-population of sport score sheets (where required)
- Random 'pre-event things' that pop up and require help

During event

- Results checking
 - Use FuseSport to perform final checks of competition results each day
- Support the sport end of day process by:
 - Collating all results sheets in game order for all competitions
 - Scanning and saving of results sheets
 - Collating volunteer sign in sheets and recording overall volunteer attendance
 - Support the registrations manager with forfeit processes
- Supporting the administration of replacement accreditation processes
- Be willing to answer the Nationals HQ phone and field event enquiries
- General tasks as required

Is this role for you? The HQ volunteer roles would suit people with experience in administration and a 'can do' attitude to jump in and help where needed. Accreditation experience not essential. The role would be great for anyone looking to increase their event experience and an interest in sport event management.

We are looking for someone who:

- ✓ Excellent written and verbal communication skills
- ✓ Experience in dealing with a wide variety of people
- ✓ Ability to work as part of a team
- ✓ Enthusiastic and motivated approach
- ✓ Well-developed customer service and problem-solving skills
- ✓ Confident in answering phone calls and dealing with questions
- ✓ A friendly and approachable manner

- ✓ Attend compulsory training sessions to ensure that you are familiar with event policies and procedures
- ✓ Attend shifts allocated to you during the Nationals event
- ✓ Wear the event uniform as required
- ✓ Conduct self in a professional manner by being punctual and reliable
- ✓ Be an unbiased non-competitor in the event

Key information:

- This is a pre-event and event time role requiring availability for 2023 Nationals-Gold Coast
- Shifts will be available from the 18 September – 1 October
- The role may involve some lifting and shifting of equipment such as signage, boxes and tables
- No accommodation or travel expenses will be covered
- A full induction to UniSport, training, uniform, and meals (when on shift) will be provided
- A minimum of 3 shifts will need to be committed to for this role

How to apply:

1. Read the position description in detail to understand what is expected of you.
2. Check to ensure you are available for the duration of the event (minimum of 3 shifts).
3. Register via our website: www.unisport.com.au/volunteer

If you require further information, please contact Volunteer.Coordinator@unisport.com.au



